

2024 Users Conference

Sheraton Fallsview Hotel | September 16 - 19

versaterm
ReInvent
Users Conference
NIAGARA FALLS, ONTARIO, CANADA

Initial Session Topics*

**Session topics are subject to change; additional session topics in review*

Session Track: Call Handling

- Classroom Training How to Prepare for Your Agency's Next Gen 9-1-1 Migration (Part 1)
- Classroom Training What's Next for Komutel? New Product Features, Roadmap and Feedback

Session Track: Community Engagement

- Classroom Training Community Engagement Non-Emergency Call Triage
- Classroom Training Community Engagement Online Non-Emergency Reporting
- Classroom Training Getting the Most Out of Your SPIDR Tech Platform
- Classroom Training Staying Engaged with SPIDR Tech: New Product Features, Roadmap and Feedback
- Information Session Versaterm Community Engagement Portfolio Overview

Session Track: Courts & Justice

- Feedback Session eJust CMS Court Disclosure Round Table – Planned Changes and Feature Request Discussions
- Information Session eJust CMS Court Disclosure - Overview of the Latest Changes and What is On the Horizon with CEI and SCOPE
- Information Session What's Next for CaseWorX for Courts? The Latest Updates and Training

Session Track: Dispatch

- Classroom Training Fire Functionality in vCAD
- Classroom Training On the Road Again: GIS 101 for vCAD and MDT
- Classroom Training The Inside Scoop on vCAD Tips and Tricks
- Feedback Session CAD Feedback Session
- Hands-on Training Config-o-Rama: Discovering Advanced CAD Configurations
- Information Session Latest Innovations: Unveiling New Features and Enhancements in vCAD
- Information Session Navigating the Product Journey: The CAD Roadmap
- Information Session Succeed Brilliantly: Protect Your Versaterm Investment

Session Track: Field Response & Reporting

- Classroom Training A New Look, A New User Interface with MDT Designer
- Classroom Training BlueTeam: Streamlining Your Use-of-Force Data Entry
- Classroom Training New Tools for a Common Operating Picture, Improving Interoperability and Tactical Unified Command
- Classroom Training Pocket Power: Get the Most from Your vMobile
- Classroom Training Street Smart: Solutions for Patrol Officers and Supervisors. Bulletins, Shift Briefings, Activity Reports and Collaboration
- Classroom Training What's Next for Visual Labs? New Product Features, Roadmap and Feedback
- Feedback Session MDT Feedback Session
- Hands-on Training Config-o-Rama: Where Advanced MRE Configurations Take Center Stage
- Hands-on Training Crack the Code: Troubleshooting Mobile Communication for MDT and vMobile
- Information Session Converting a Smartphone Into a Body Camera + Learn How to Better Process BWC Videos
- Information Session Navigating the Product Journey: Review of MDT 8.0 Features and MDT Roadmap

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Session Track: Forensic Science

Classroom Training	Tech Troubles Be Gone: Mastering Server Configs and SQL Solutions
Feedback Session	Dive Deep into LIMS-plus v3.8: Your Platform, Your Questions
Feedback Session	LIMS-plus v5 Unleashed: Your Questions Answered
Hands-on Training	Crystal Reports Challenges Workshop
Feedback Session	You Have the Floor: BYOT
Information Session	Admin Superheroes: Unlocking the Power of Effective LIMS Management
Information Session	Cloud vs. Ground: Navigating Your LIMS Hosting Horizon
Information Session	From Piles to Files: Embracing the Paperless Lab
Information Session	Success Stories: Transformative Solutions in Forensic Labs
Information Session	Support Smarter, Not Harder: Best Practices for Working with Application Specialists

Session Track: General Interest

Classroom Training	Document Conversion Services: Going Paperless to Boost Efficiency
Classroom Training	The Benefits of Using IAPro Solutions to Support Law Enforcement Wellness

Session Track: Investigations & Analysis

Classroom Training	EI Pro: Improve Your Performance and Culture With Proactive Early Identification and EIS
Classroom Training	Enhancing Personnel Safety By Deploying Better Accountability Technology
Classroom Training	What's Next for IAPro? New Product Features, Roadmap and Feedback

Session Track: Records Management

Classroom Training	Incorporating NIBRS into Operational Policing
Classroom Training	Retro Reboot: Back to Basics of CDN RMS Workflow
Classroom Training	Unravelling the Information Puzzle of Stolen Vehicle Recovery
Classroom Training	US RMS Event Completeness
Classroom Training	What's in a Name? Managing the Master Name Index
Feedback Session	CDN RMS Feedback Session
Feedback Session	Skyward Roundtable: Navigating the Cloud Migration Journey
Feedback Session	US RMS Feedback Session
Hands-on Training	Browse Master: Crafting Browse Reports with Finesse! (BYOD)
Hands-on Training	The Inside Scoop on US RMS Tips and Tricks (BYOD)
Information Session	API Alchemy: The Power of Generic RMS APIs
Information Session	Latest Innovations: Unveiling New Features and Enhancements in CDN RMS
Information Session	Navigating the Product Journey: The CDN RMS Roadmap
Information Session	Navigating the Product Journey: The US RMS Roadmap
Information Session	Unveiling the Next Twists and Turns: What's Next for CCJS?
Information Session	US RMS & MRE Feature Fiesta: Review of Recently Released Features

Session Track: School Safety

Information Session	CaseWorX for Schools: Identify and Manage Threats Before the Incident
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